

Heldref Publications Journals to join Taylor & Francis' portfolio

Taylor & Francis Group is delighted to announce that from 12th August 2010, 37 titles previously published by Heldref Publications will be joining the T&F portfolio. The titles will be subsumed into T&F's Routledge, Psychology Press and Taylor & Francis imprints and will be available via the informaworld platform.

A list of the titles involved is available [here](http://www.tandf.co.uk/libsite/heldref.xls): <http://www.tandf.co.uk/libsite/heldref.xls>

Timeline

From August 2010 journal titles formerly published by Heldref Publications will be available at www.informaworld.com. From this point, no new accounts be created on <http://heldref.metapress.com>.

In order to minimise disruption and to give you the opportunity to check your holdings the <http://heldref.metapress.com> site will run in tandem with informaworld until February 2011, after which date users will automatically be redirected to informaworld. As a service to users on the Metapress site, 2010 content will continue to be posted on Metapress (in addition to Informaworld) until December 31, 2010.

Online Access

Once content is loaded to www.informaworld.com, the access model will allow online access to current content along with a backfile to 1997. Purchased content will be available in perpetuity.

In most cases, online access should be transferred automatically to your institution's informaworld account. We will send you an email once all content is loaded to advise you to check your access thoroughly whilst we are dual hosting and request at that stage that you report any anomalies to the informaworld support team at support@informaworld.com.

Link Resolvers

From August 2010 we plan to feature Heldref Publication content in the feeds we provide to link resolver intermediaries including Serials Solutions, Ex Libris, TD Net and Ebsco Industries A-Z, Goldrush and OCLC. We have a dedicated page on informaworld from which link resolver vendors and librarians can generate updated list of our products in real time at: <http://www.informaworld.com/libraryproducts>

Usage Statistics

We do not plan to migrate usage statistics for the Heldref titles from Metapress to informaworld, so encourage users to download statistics from Metapress before the end of the dual hosting period.

It is our hope that this transition causes minimal disruption to you and your library users. Your patience during this transition is very much appreciated and we hope that the move to informaworld from Heldref Publications will provide an improved user experience in the long term.

Customer Services

Heldref Publications will continue to handle customer service queries until content is live on informaworld, so please continue to refer all renewals, orders and claims directly with them. Customer services details are as follows:

Taylor & Francis Customer Service
325 Chestnut Street - Suite 800
Philadelphia, PA 19106
US toll free - 800-354-1420
Phone - 215-625-8900, ext. 4
Email: customer.service@taylorandfrancis.com

With kind regards,

Jennifer McMillan
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support@informaworld.com