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Examples of references in the reference list:

Journal:

Behn, R. D. and G. D. Dorchak. 2003. “Why Measure Performance? Different Purposes Require Different Measures.” *Public Administration Review* 63(5): 586-606.

Book:

Bennett, C. I. 1990. *Comprehensive Multicultural Education: Theory and Practice*. Boston: Allyn and Bacon.

Chapter in Edited Book:

Rainey, H. G. 1993. “Toward a Theory of Goal Ambiguity in Public Organizations.” Pp. 121-166 J. L. Perry, ed., *Research in Public Administration*, Vol. 2. Greenwich, CT: JAI Press.

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